

Tips & Advice

Issue II

Mobile Banking Safety

Quick Tips to Remember:

- Password protect your mobile device.
- Don't save passwords on your mobile device
- Download and install software updates.
- Treat your mobile device like cash.
- If your mobile device is lost, IMMEDIATELY tell your bank or mobile operator.
- Say NO to public WIFI.
- Keep track of your account transactions.
- Be cautious of e-mails or texts from unknown sources.
- Don't check financial information in public.
- Before upgrading devices, perform a "factory reset" if possible.

Safety Tips to Remember When Using Mobile Banking

In this issue, we are going to talk about mobile banking safety. By now, mobile banking is a pretty common term that most of us hear on a day to day basis. But, how safe is it to use? In general mobile banking is safe. In today's world nothing can be 100% secure from some type of compromise, but the banking industry has taken major steps to make sure that mobile banking apps are secure. The problem often lies with the mobile device and how it connects to internet.

Our mobile devices are convenient and are a big part of how we keep in touch with the world. It makes sense that we now have banking information at our finger tips, 24/7. As a financial institution, we work hard to make sure that your banking information stays secure, and we want to provide you with several tips to help prevent someone from gaining access to your personal information.

The most important step in keeping mobile devices such as phones and tablets secure is realizing that mobile devices are portable computers and treating them as such. We have listed some quick tips to remember to the left. For more detailed information, please visit our website at:

www.thebankofthewest.com



Log into mobile banking using your online banking username and password! The app can be downloaded from the App Store or Google Play.

